

**Improvement Works Birmingham – Worcester /
Hereford September & October 2019: Stakeholder
Briefing Note**



This briefing is for informational purposes only and should not be used to plan works. Engineering / freight trains may still be running during engineering works.

All information correct at time of distribution August 2019

What is happening?

Essential track renewal works are taking place between Worcester Shrub Hill and Droitwich Spa over 2 consecutive weekends at the end of September and start of October.

When?

- Saturday 28 September – Sunday 29 September
- Saturday 05 October – Sunday 06 October

How will journeys be affected?

Buses replace trains between Worcester Shrub Hill / Worcester Foregate Street and Droitwich Spa / Bromsgrove.

Trains will run (with service amendments) between:

- Droitwich Spa – Birmingham Snow Hill / Moor Street
- Hereford – Great Malvern – Worcester Shrub Hill

Trains from Worcester Shrub Hill to Birmingham New Street will not be running.

Great Western Railway service amendments

Most GWR services from Worcester Shrub Hill will be unaffected by the engineering works, however the following service alterations will be in place on Saturday 05 October:

- The 20:41 Bristol Temple Meads to Worcester Shrub Hill service will terminate at Cheltenham Spa. Road transport will run at 21:55 from Cheltenham Spa to Worcester Shrub Hill, calling at Ashchurch for Tewkesbury.
- The 22:25 Worcester Shrub Hill to Gloucester service will start from Cheltenham Spa, road transport will run at 22:45 from Worcester Shrub Hill to Ashchurch for Tewkesbury.

Worcester Shrub Hill – London Paddington services are not affected.

Rail replacement pick up / drop off points (correct at time of briefing distribution)

Station	Pick-up / drop off
Worcester Foregate Street	Foregate Street (either side of the road).
Worcester Shrub Hill	Bus stops on Worcester Shrub Hill Road near the station.
Droitwich Spa	Bus stops on Ombersley Way near Union Lane Junction.
Bromsgrove	Station car park.

Our advice to customers

We are issuing the following key advice for customers looking to travel between Birmingham, Worcester and Hereford during this time:

- Plan ahead, check your train times at wmr.uk
- Stay up to date, follow [@westmidrailway](https://twitter.com/westmidrailway) for the latest travel updates
- Allow extra time for your journey
- If you require assistance, please book in advance by calling 0800 024 8997

If you're looking to travel to Birmingham New Street, use one of our Cross-City services from Bromsgrove.

Communications

Information has been in national journey planners and on the West Midlands Railway website from mid-July.

Social Media posts and a dedicated webpage will go live week commencing 02/09/2019.

Posters, information screen updates and public announcements will also be at stations week commencing 02/09/2019.